

# LG Inform – Personalisation

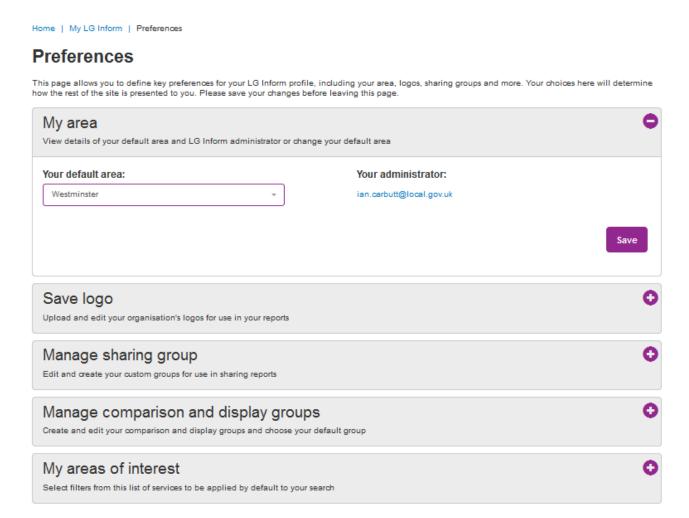
**March 2017** 

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### **Personalisation**

There are many areas of the system that can be personalised by registered users of LG Inform, and these can be found under the tab 'my LG Inform'; these are described in more detail below.

## My LG Inform, preferences - my area

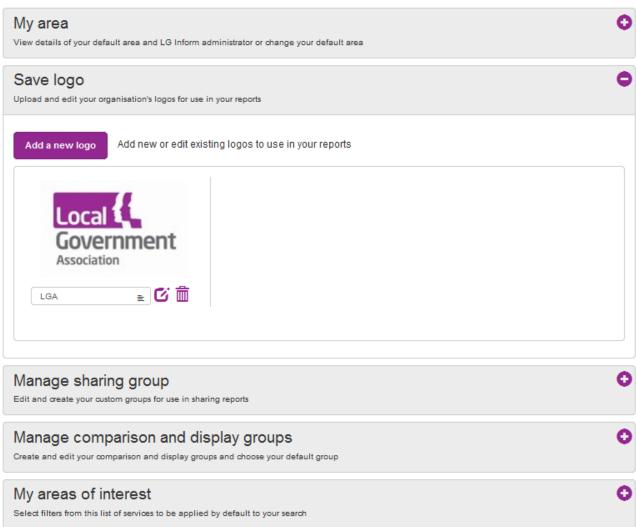


In this section you can change the default area for the system. Normally this will be your registered organisation, but as some users may work across authorities this enables you to switch if needs be without having separate accounts.

## My LG Inform, preferences - save logo

### **Preferences**

This page allows you to define key preferences for your LG Inform profile, including your area, logos, sharing groups and more. Your choices here will determine how the rest of the site is presented to you. Please save your changes before leaving this page.



In this section you can upload up to 20 logos, and you can then access these when writing reports.

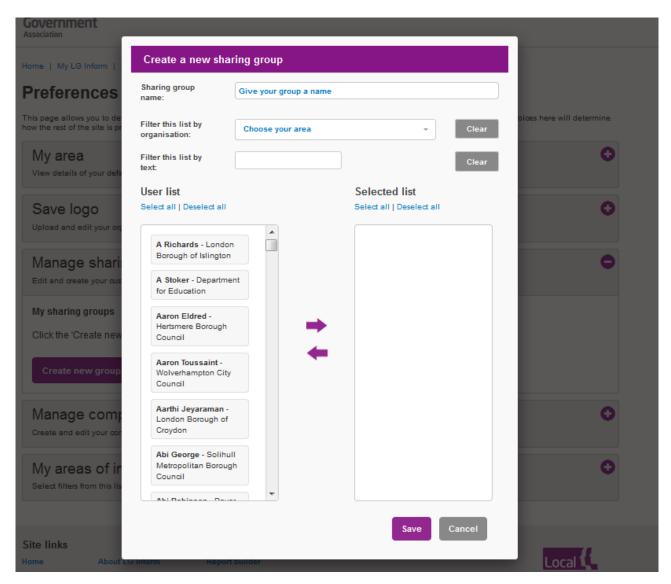
The logos that you upload can be a gif, .jpg or .png format and should be no more than 500kb in file size. You can set them to appear on the left or right of your report to fit with the guidelines for your authority.

If you require multiple logos in your report you can create a combined image and upload this for use.

## My LG Inform, preferences – manage sharing group

You can set up personal sharing groups of people that you want to share reports with. Once these groups are set up you can then use them when you have built a report.

To set up a group you maximise the 'manage sharing group' option in 'preferences' and select 'create new group'. This will then open up the light box shown below.



You are then able to select an organisation from the drop down and choose the people you want to add to your sharing group.

There is no limit to the number of sharing groups you can create, so you may want to build them for colleagues within your team or directorate, members of a benchmarking club or partners; any changes you make to these reports will instantly update the sharing permissions you have assigned to individual reports.

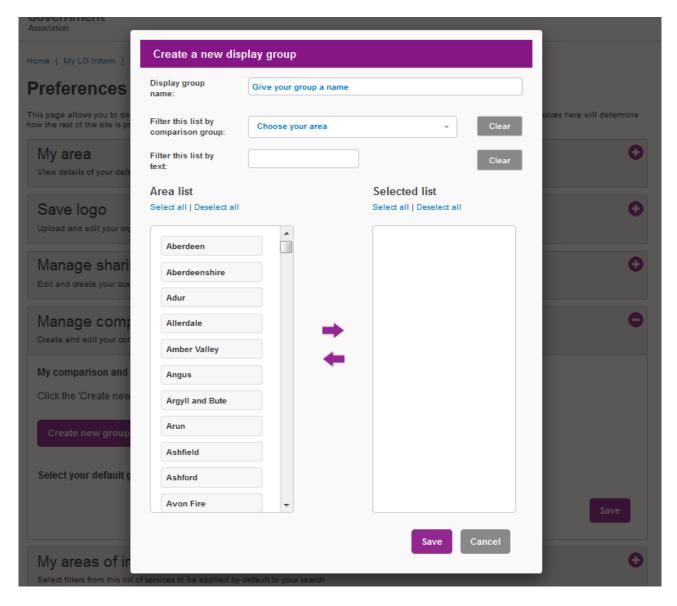
This list can be edited at any time through this page and people can be added or removed by highlighting individual names and using the purple arrows to move them from or to the group.

## My LG Inform, preferences – manage comparison and display groups

A display group is a group of authorities that are shown on a component. For example, all authorities in the North East on a bar chart, so that the data for each authority is shown separately.

A comparison group is used to calculate summary statistics for a group of authorities. For example, the average population of all authorities in the North East.

The system is pre-loaded with a number of standard comparison groups, however, if the one you would like is not available you can create a new group by selecting 'create new group' and then selecting from the drop down list the areas you would like to be included. You can then use this group when you are building a report.



There is no limit to the number of comparison and display groups that you can create and these can be edited at any time and new areas can be added or removed as needed.

### My LG Inform, preferences – my areas of interest

After maximising the 'my areas of interest' section, any options selected here will be prefiltered in the search, notifications and metric lists to show only your areas of interest. By default, no areas are selected so you will receive information about all subject areas. By selecting any particular areas you are personalising the information that is shown to you.

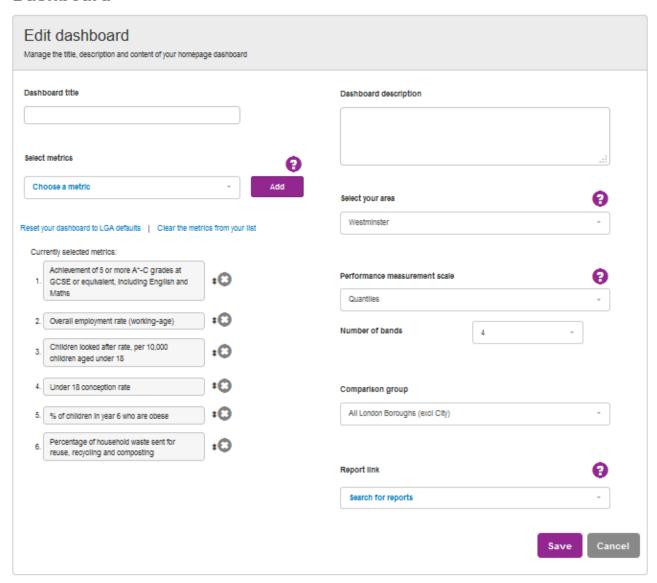
My areas of interest Select filters from this list of services to be applied by default to your search		
Advice and benefits	Environmental protection	Housing
Benefits	Pollution control	Council and community housing
Business and employment	Street care and cleaning	Homelessness and prevention
Business rates	Waste management	Housing advice
Careers and employment	Government, citizens and rights	Multiple occupancy homes
Community safety	Communications and publicity	Leisure and culture
Criminal justice	Complaints and compliments	Libraries
Emergencies	Consultations	Religion and culture
Fire safety	Democracy	Licences, permits and permissions
Nelghbourhood security	Equality and diversity	Building and construction
Police services	Municipal operation	Food
Youth offending	Policy and performance	Planning and building control
Education and learning	Statistics and census information	Building control
Adult education and lifelong learning	Taxation	Development control
Early years and childcare	Health and social care	Planning policy
Educational support	Adult services	Transport and highways
Higher education	Care homes, supported and sheltered housing	Maintenance
Schools	Carers	Public transport
Special education needs	Children and family care	Road safety
	Doctors, GPs and hospitals	Transport schemes
	Health and medical advice	
		Save

Although these selections will restrict the metrics you see when building a report or searching, you can override these at any time; within search you can select 'clear all filters' and in report builder you can tick the option 'clear filters'. Removing filters in this way is a temporary change and when you next sign into LG Inform your preferences will be reinstated.

My LG Inform, edit dashboard

You can access the ability to edit your dashboard through the 'my LG Inform' tab, or from the dials displayed on your homepage by selecting 'edit dashboard'.

### Dashboard



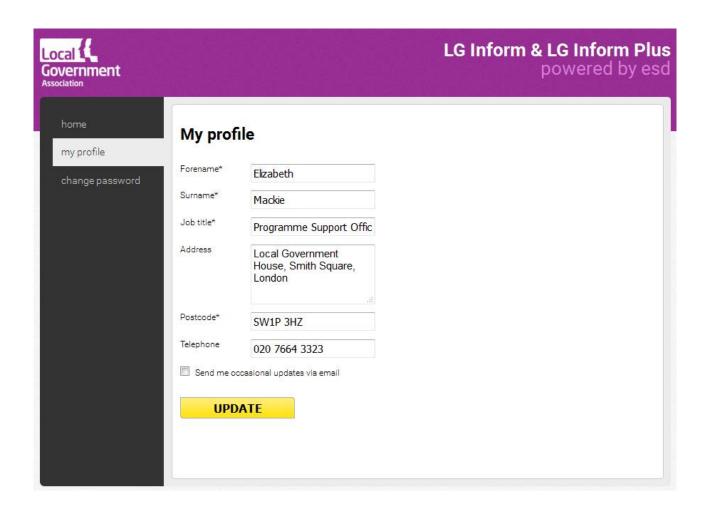
Within this section you can select up to six metrics from the system, arrange them in order of appearance, pick an area you want the dashboard to relate to (by default this will be the one that you have registered as), choose a calculation method that controls how the RAG status is applied and set the comparison group.

On this mini-dashboard, you will be able to select a specific report of your choosing to link to. The LGA will author a number of possible reports and styles, which you can pick from, but you can also create your own detailed report/dashboard and link to that instead.

If you make any changes and then save them, the next time you visit the homepage it will show your customised dashboard. If you ever want to return to the LGA default, there is a reset all option to do so.

### **Edit profile**

The 'edit profile' option can be accessed by selecting the drop down from your name in the top right hand corner of your screen. From here you can change your password, or any of the details that are held about you in the system. You can also opt to receive occasional updates from LG Inform via email. If you opt in you will receive a monthly newsletter about LG Inform and LG Inform Plus giving you details of upcoming training, site updates and other useful information.



### For more information please contact

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#### **Contact the Local Government Association**

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