Hull - LGA Local Services Open Data Pilot

**Highlights – 31st January 2020**

* Existing data now migrated to the new schema and platform. There are 1200 records. The data includes some of the information relating to the services identified through social prescribing – hence broader richness in terms of “hyper-local”, which is encouraging
* Agreement that partners (police, health, social care and CVS) will use the new form and process to maintain all data across the Beverley Road corridor initiative – this is a place-based programme in Hull looking to work differently across partners across a high priority area
* PCG (Hull’s services platform supplier has delivered its entry form capability and partners are being trained up / signposted to use the form to maintain the relevant information
* Introductory demo of Service Finder to Beverley Road corridor end-users went well
* Agreement to work with CVS on broadening the current data related to homelessness. North Bank Forum is maintaining the data through the social prescribing contract
* API developments for data to be available from PCG supplier still not ready but is making progress. Hopefully presented on 26th Feb. Little time to react during the term of this project but work will continue in April onwards
* Options developed for joined-up approaches to consumption of data – whether it is viewed through MiMaps, Service Finder or Connext to Support (or combinations)
* We have assembled information regarding costs for collection of data – as part of considering broader business case

**Next steps**

* Implementation of the pilot in Beverley Road corridor
* Update to Leaders’ Forum planned for March
* Persona workshop planned for mid-February
* Complete API and migrate the data to allow visibility in MiMaps
* Complete report on options for consumption of the data (service finder, MiMaps, Connect to Support)
* Engage with PCG to consider including service finder inside PCG product
* Explore models and options for paying agencies to maintain data – to consider how to drive sustainability. Develop more rounded business case of total efforts to maintain data to support the discussion.

**Risks**

* *PCG API has taken substantial time and significantly delayed data collection and preparation. PCG is doing this for free and so we are beholden to their priorities and goodwill*
* *Ckan open API – this is Hull’s inhouse services platform that cannot be tested properly until the PCG connection is working*
* *Local voluntary sector politics and being able to keep partners engaged and using the shared model and system*

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| *Planned* |  | **Completed** |  | In progress |  | ***At risk*** |  |

PD=Paul Davidson; NG=Nicki Gill; MT=Mike Thacker; SD=Simon Dickinson; IS=Ian Singleton

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| **Outline Pilot Plan** | **Hull City Council** | **Place board, CCG, Housing partnership, CVS, Beverley Rd Corridor** |

| **Task** | **Progress** | **Responsible** | **May** | **Jun** | **Jul** | **Aug** | **Sep** | **Oct** | **Nov** | **Dec** | **Jan** | **Feb** | **Mar** |
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| * Local pilot governance board (½) | * **Ian Anderson signed the MOU** * **Place board taking responsibility for this pilot** | Ian Anderson  Ian Anderson |  |  |  |  |  |  |  |  |  |  |  |
| * Place discovery exercise (1) | * **Initial interest gauged and invited to planning session** * **Stakeholder analysis and map** | Chris Oakley  Chris Oakley |  |  |  |  |  |  |  |  |  |  |  |
| * Pilot plan creation (2) | * **Planning workshops 11th & 12th June** * **Development of outline plan** * **Scoping decisions to be made after stakeholder analysis completed** | Chris Oakley  Ian Singleton  Ian Anderson/ Chris Oakley |  |  |  |  |  |  |  |  |  |  |  |
| * Develop assurance level and strategy across the place (1) | * **A draft assurance process document has been developed. Initial thinking on assurance levels are suggested.** | Chris Oakley |  |  |  |  |  |  |  |  |  |  |  |
| * Adoption of LGA service standard by the place (2;PD1) | * **Identify key owners of other data sets / lists (housing, CVS) and circulate their structure / fields** * **Schema has been adopted through PCG. PCG are now in touch with LGA techie group** | Chris Oakley  Chris Oakley  Simon Dickinson  Simon Dickinson |  |  |  |  |  |  |  |  |  |  |  |
| * Adopt LGA service to need model by the place (1;NG2) | * **Classification workshop was held** * **PCG have adopted the LGA service-types** * **Classification reviewed and mapped** | Chris Oakley  Nicki Gill |  |  |  |  |  |  |  |  |  |  |  |
| * Local services published to national standard (PD2) | * **A basic Ckan has been set up** * **Data is now published – not yet available as open data** * *API needs setting up on Ckan* * *PCG are setting up an API in conjunction with LGA documentation* * *PCG will migrate data to new schema* * *Will test links between Connect to Support and Ckan* | Gary Ventress  Chris Oakley |  |  |  |  |  |  |  |  |  |  |  |
| * Assurance model described, implemented, tested (1) | * **Considered as part of the collection/assurance workshop** * **Process written up in task 4 but when PCG software ready it will be updated. It will then be published to all partners to agree.** * **24th September – broader communication to voluntary sector event** * **Model now developed and implemented** * *Awaiting PCG* | Chris Oakley |  |  |  |  | **24th** |  |  |  |  |  |  |
| * Collection and maintenance model described & tested (1) | * **Met with PCG in Wigan** * **Combined model with assurance process** * **Partners of HCC ASC identified as CVS, Beverley Rd Corridor for collecting** * **PCG didn’t present to YH event 24th Oct as opted to upgrade to new schema** * *PCG implementing new software* | Chris Oakley |  |  |  |  |  |  |  |  |  |  |  |
| * Loneliness - Exercise and trial of data discovery and consumption (1) | * **Pilot explained at 24 September event** * **Met with senior managers and Beverley Road corridor looking to consume through service finder app as well as PCG** * Write up user stories * Kick off Beverley Road corridor in February | Chris Oakley |  |  |  |  |  |  |  |  |  |  |  |
| * Other initiatives - Wider rollout by place and involvement of data consumers (1) | * **Pilot explained at 24 September event** * **Meeting being arranged with CVS to demo PCG and Service Finder. Hopefully tangible software will help get them on board.** | Chris Oakley |  |  |  |  |  |  |  |  |  |  |  |
| * Pilot data collection (2;PD2) | * *Expecting to start in December after PCG software delivered* | Chris Oakley |  |  |  |  |  |  |  |  |  |  |  |
| * Pilot data consumption (2) | * *Expecting to start in January after PCG software delivered and after testing with LGA* | Gary Ventress |  |  |  |  |  |  |  |  |  |  |  |
| * Collect and analyse data delivery metrics and costs (1) | * **Agreed to LGA approach** * *Will measure effort once PCG software in place* * *Development of Power BI dashboard* | Chris Oakley  Gary Ventress |  |  |  |  |  |  |  |  |  |  |  |
| * Develop case study/lessons learned contributions (1) | * *Collect progress and issues as project progresses* * *Attend LGA lessons learning* * **Signed up for Khub** | Chris Oakley |  |  |  |  |  |  |  |  |  |  |  |
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