Local Government Association

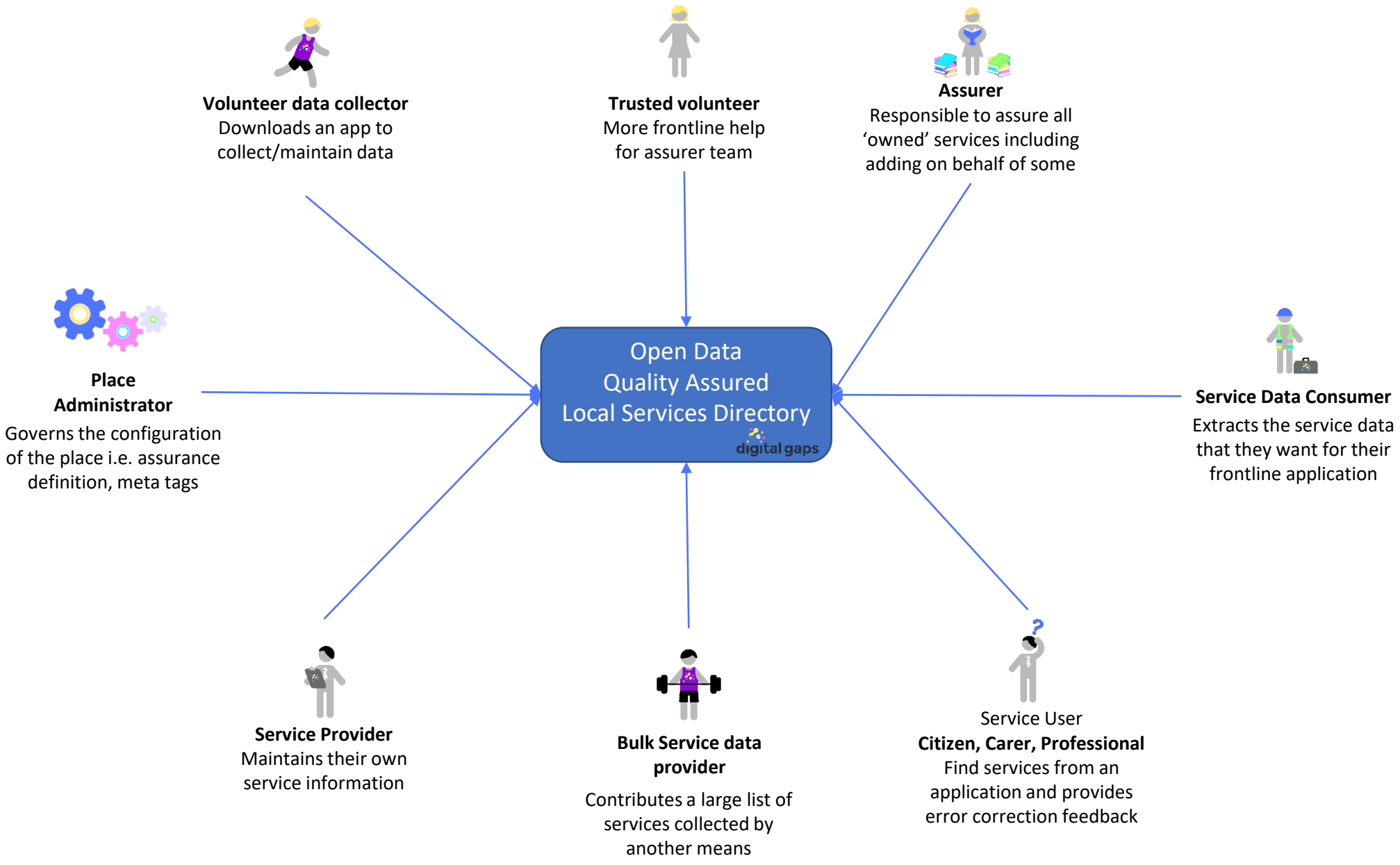
LGA Place-based Directory of Services for Loneliness Project 2019

Participating stakeholders

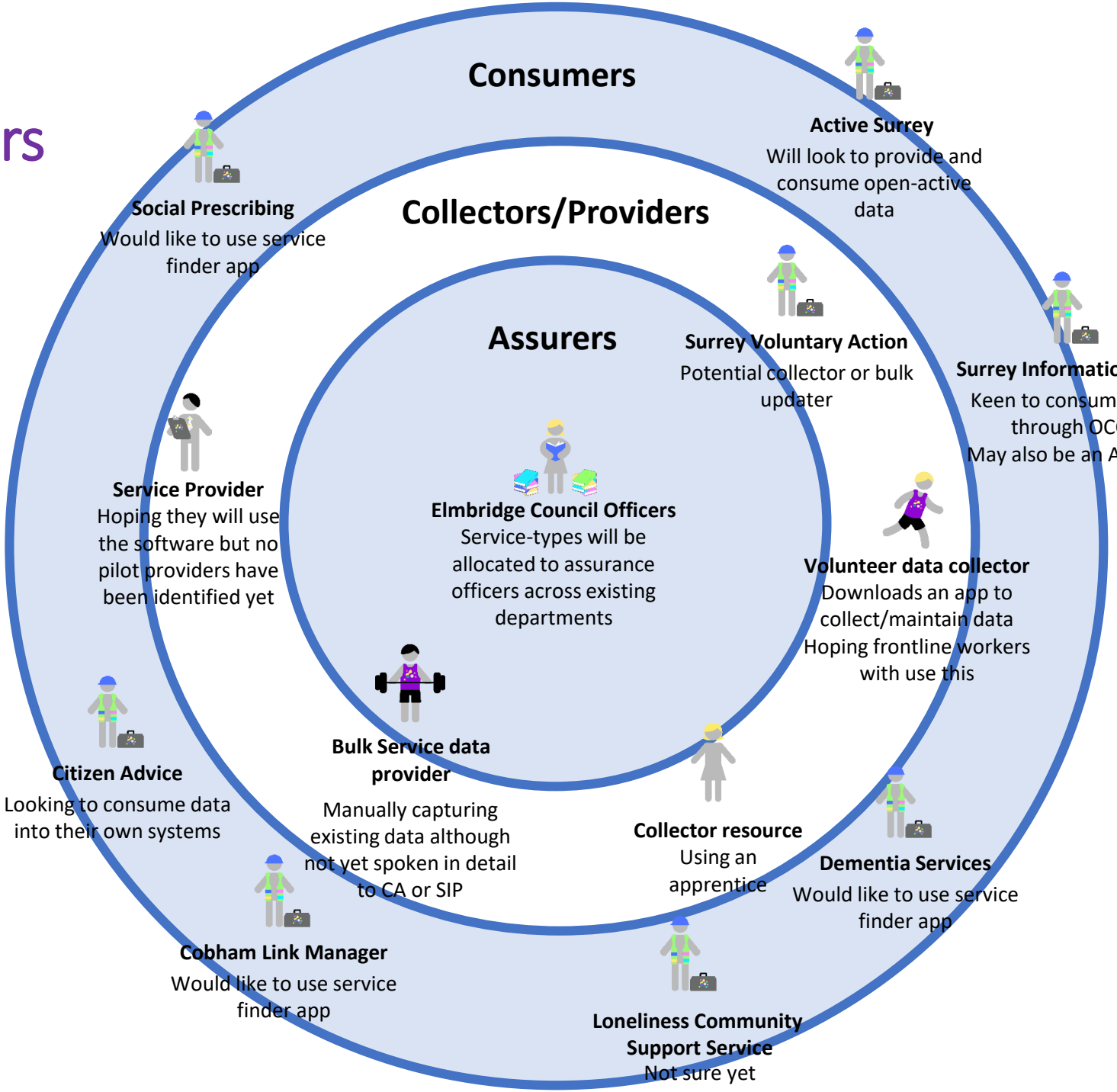
September 2019

www.local.gov.uk/lginformplus

Roles


Volunteer data collector
Downloads an app to collect/maintain data
Trusted volunteer
More frontline help for assurer team
Assurer
Responsible to assure all ‘owned’ services including adding on behalf of some
Place Administrator
Governs the configuration of the place i.e. assurance definition, meta tags
Open Data
Quality Assured
Local Services Directory
digital gaps
Service Data Consumer
Extracts the service data that they want for their frontline application
Service Provider
Maintains their own service information
Bulk Service data provider
Contributes a large list of services collected by another means
Service User
Citizen, Carer, Professional
Find services from an application and provides error correction feedback

Elmbridge Stakeholders



Social Prescribing
Would like to use service finder app

Active Surrey
Will look to provide and consume open-active data

Surrey Voluntary Action
Potential collector or bulk updater

Surrey Information Point
Keen to consume data through OCC.
May also be an Assurer

Service Provider
Hoping they will use the software but no pilot providers have been identified yet

Elmbridge Council Officers
Service-types will be allocated to assurance officers across existing departments

Volunteer data collector
Downloads an app to collect/maintain data
Hoping frontline workers with use this

Citizen Advice
Looking to consume data into their own systems

Bulk Service data provider
Manually capturing existing data although not yet spoken in detail to CA or SIP

Collector resource
Using an apprentice

Dementia Services
Would like to use service finder app

Cobham Link Manager
Would like to use service finder app

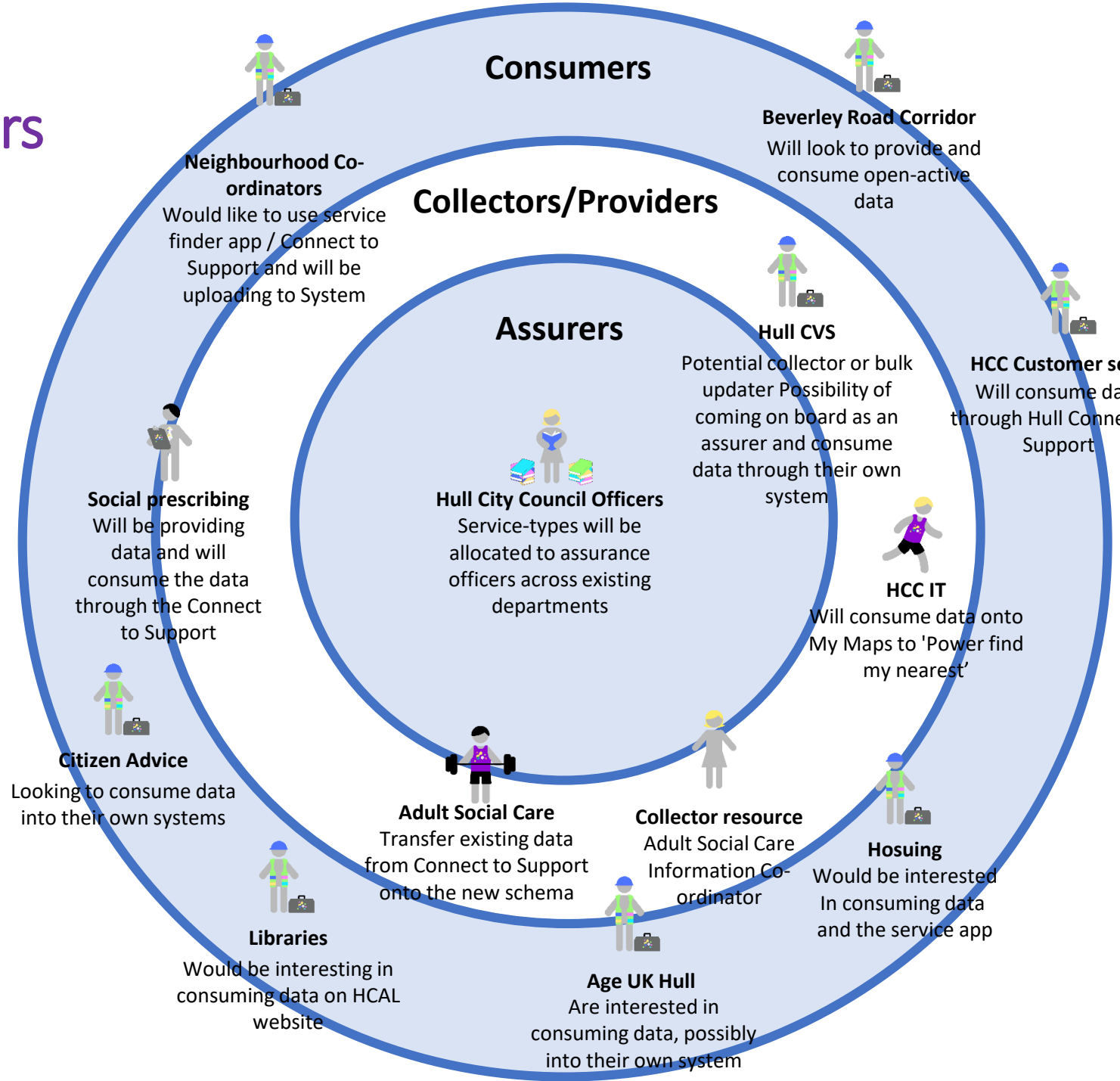
Loneliness Community Support Service
Not sure yet

Housing
Will watch with interest

Scope

Molesey – 2 wards (East and West)

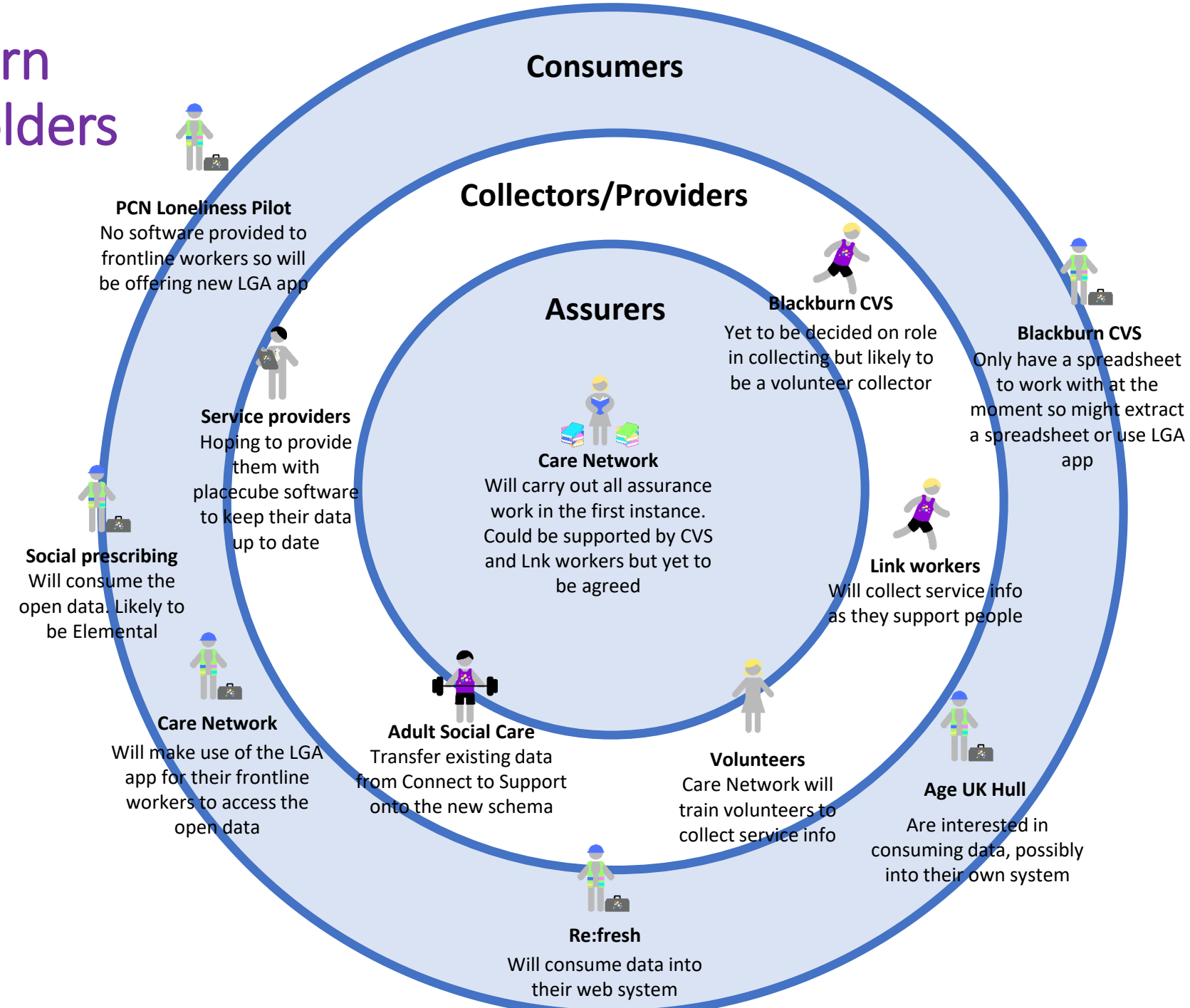
Hull Stakeholders



Scope

Kingston upon Hull

Blackburn Stakeholders



Scope

Blackburn West